

ECKANKAR United Kingdom

Privacy Policy: Effective July 2023

Eckankar United Kingdom has a firm commitment to your privacy. You can visit our website www.Eckankar.org.uk without telling us who you are or sharing any personal information. The following questions and answers explain when and how personal information is collected and used.

What personal information does Eckankar United Kingdom collect?

Eckankar United Kingdom collects personally identifying information, such as your name, mailing address, email address and/or telephone number, if you choose to provide that information by:

- signing up to receive email or other mailings from Eckankar United Kingdom
- requesting a free book or ordering Eckankar materials
- preregistering for a seminar; or
- making an online donation.

We also receive your contact information from Eckankar's parent church in the United States if you have requested information about local events from the parent church or if you are a member of Eckankar.

Does Eckankar United Kingdom sell or rent my personal information?

Absolutely not.

Will I receive unsolicited email from Eckankar United Kingdom?

We do not send unsolicited email.

You may unsubscribe from email from us or Eckankar at any time by replying to the email received or clicking on the unsubscribe link if one is provided in the email.

How is my personal information protected?

Safeguarding the information you give us is a priority.

We take appropriate security measures to protect against loss, misuse, unauthorised access, alteration, disclosure, or destruction of your information.

How long is my personal information retained?

Eckankar United Kingdom keeps your information as long as needed for the purposes outlined in this Privacy Policy, to resolve questions, and as necessary to comply with legal obligations.

Does Eckankar United Kingdom share my personal information with others?

Eckankar United Kingdom does **not** share your personal information with others except in these cases:

- Such information may be shared with authorised leaders of Eckankar to fulfill your requests, administer contact lists, and coordinate activities. All such recipients sign a data-privacy agreement and may only process your personal data for the purposes given in this Privacy Policy and according to local law.
- If you order Eckankar materials and wish to pay by credit card, we share relevant information (i.e., name, email address, items, and purchase amount) with PayPal who will send you an invoice for making the credit card payment.
- If you make a Gift Aid donation, we share relevant information (i.e., name, email address, and donation amount) with a third-party company, subject to UK GDPR, for the sole purpose of helping us make our annual Gift Aid claim to HMRC.

How can I tell when my online transactions are secure?

Your browser will show you when you are making a secure transaction in two main ways. When you access a form, a secure connection is indicated when "http" changes to "https" in the address bar of your browser. Somewhere in your browser window, you may also see a locked-padlock icon. These indicators tell you that all information entered on that page will be encrypted when you submit the form (e.g., by clicking "Submit," "Send," or "Place Order").

How is my credit-card information protected?

Our credit-card processor, PayPal, is legally responsible for the security of cardholder data. We receive no credit-card data for transactions made with us. All payments are done through PayPal. For online transactions, PayPal only shares with us your name, email address, amount given, and date of donation. For more information, see PayPal's [Privacy Statement](#).

Is there any automated data processing on Eckankar United Kingdom's website?

Cookies

A cookie is a small text file that is stored on your computer when you visit a website.

Eckankar United Kingdom's cookies identify your browser, which sends the cookie to our web server.

Cookies help us understand how you are using our website. This is purely statistical information and does not track your personal information or your web usage once you leave the Eckankar United Kingdom site. This information helps us provide a better experience for all users of our website.

A cookie is not harmful to your computer in any way. It cannot be used to spread viruses, nor can it read your hard drive to obtain personal information about you. It is a text file that you can delete at any time. When you revisit our website, we do not access the cookie from the previous session.

You can navigate the site even if you disable cookies in your browser (most browsers allow cookies by default). However, in order to make a donation (e.g. to pre-register for a seminar) you must have cookies enabled. If you prefer not to allow cookies, you can contact us to make your donation by mail.

Access logs

Like all web servers, our web server automatically creates access logs for every visit to our site. Access logs include the time of your visit, the type of browser you are using, the IP address for the computer you are visiting from, and the web page you came from.

The IP address is not associated with other personally identifying information unless (1) you have filled out any forms on the website and (2) it is necessary to research possible harmful or illegal conduct in connection with the use of our websites, or to comply with the law.

Does Eckankar United Kingdom collect information from children?

No, we do not knowingly collect information from visitors age 17 and under. If you believe your child has provided Eckankar United Kingdom with their personal information without your permission, please contact us so the information can be removed.

What are the bases for collecting and using my personal information?

- Your consent so that we can inform you about Eckankar news and events
- As necessary to fulfill your requests and transactions
- As a nonprofit religious organization and church to administer membership records and matters
- If required by law or pursuant to legal process or other legal obligation
- When it is necessary to protect the vital interests of you or another person

What are my rights regarding personal information I give to Eckankar United Kingdom?

Eckankar United Kingdom provides you with reasonable access to the personal information you gave us as well as the ability to review, correct, and delete such personal information to the extent required by law. You have the right to lodge a complaint with the applicable government agency if you believe your information has been used in a manner inconsistent with your privacy rights.

Who do I contact with privacy questions or requests?

- Post: Eckankar United Kingdom, International House, 126 Colmore Row, Birmingham, B3 3AP.
- Telephone: 020 7100 7448
- Online: Go to www.Eckankar.org.uk, click the CONTACT US tab at the top of the page and complete the form with your enquiry or request.

Transfer of data to parent church

Eckankar's parent church is located in the United States. The United States has not sought nor received a finding of "adequacy" from the European Union ("EU") under Article 45 of the General Data Protection Regulation ("GDPR"). Therefore, Eckankar United Kingdom relies on authorised derogations as set forth in Article 49 of the GDPR. Specifically, Eckankar United Kingdom collects personal data with your consent, to process purchases and donations, to perform services you requested, to use only as needed per your relationship with Eckankar United Kingdom and its parent church, and as further described in this Privacy Policy.